

PRIVACY POLICY

UPDATED: July 27, 2022

I. INTRODUCTION

- A. *'Ab Aur Nahin'* is an Online Portal (the "**Portal**") launched, operated and managed by Digital Rights Foundation (the "**DRF**"). The Portal contains a directory of lawyers / advocates registered at the Portal which users can browse through, and connect with the lawyers / advocates through email regarding legal services including but not limited to: (i) legal advice on matters; (ii) institution and filing of suits / application / complaints / constitutional petitions / arbitration proceedings or any other legal proceedings, before a court of competent jurisdiction and / or competent tribunal / forum or statutory / administrative body; and / or (iii) appearing, representing or defending the user before any court, forum, tribunal, administrative or statutory body, as further agreed between the user and the lawyer / advocate (the "**Services**"). DRF is committed to keeping your information confidential, secure and private.
- B. This privacy policy (the "**Policy**") has been issued by DRF ("**we**", "**our**" or "**us**") and is addressed to: (i) users who may access the Portal and utilize the Services therein; and (ii) lawyers / advocates who use the Portal to list their services and register with it. For the purposes of this Policy, DRF is the controller.
- C. The Policy contains details on issues related to your privacy when using the Portal. It is intended to inform you of our policies, procedures and practices regarding the collection, use and disclosure of any information that you provide through the Portal available at <https://abaurnahin.pk/>.
- D. This Policy should be read alongside, and in addition to, our Terms of Use. The terms in this Policy (including but not limited to, "we", "our", "us") have the same meaning as in our Terms of Use. When you use the Portal, you accept and agree to both the Terms of Use and to this Policy.
- E. Taking into account the principles of purpose limitation and data minimization, we have endeavored to collect data that is necessary for the functioning, operation and maintenance of this Portal. However, if you do not

agree to be bound to the Policy, we would suggest that you stop using the Portal immediately.

- F. By accessing and using the Portal, you affirm that you have read the Terms of Use and this Policy and that you understand, agree and acknowledge to all the terms contained in both of them.

II. THIRD PARTY LINKS:

- A. The Portal may, from time to time, provide third party links, application and / or content. We have no control over such websites and are not responsible nor liable for any privacy policies, practices, procedures and/or the content of these websites. This Policy does not extend to your use of such other websites. Therefore, we encourage all users and visitors to be aware when they leave our Portal and read the privacy policy statements of other websites prior to using them.

III. COLLECTION OF INFORMATION

- A. We collect information from and about you in the following ways:

- **Personal information voluntarily provided by users:** when a user uses the Portal and completes a form titled "Speak to a lawyer," we ask for the user's name and email address. We collect this information when the user submits the form and communicates through email with a lawyer / advocate from amongst the list of lawyers available at our Portal. Please note that we also receive a copy of the email that you initially send to the lawyer. However, we do not have access to any further communications between you and the lawyer unless either party chooses to include us in the communication exchange.
- **Information voluntarily provided by a lawyer/advocate:** when a lawyer/advocate registers with the Portal, we ask for certain information including:
 - Contact information (i.e. name, phone number, email, social media profiles URL (optional));
 - Professional information (e.g., practice area and years of experience);
 - Education information (e.g., degree, school(s) enrolled);

- o Location information (e.g., province and city in which the lawyer practices)

Please note that the aforementioned information we hold about a lawyer / advocate is publicly available at our Portal and can potentially be viewed by anyone. Therefore, it does not amount to personal information.

- **General Information automatically gathered:** when you visit our Portal, our servers may automatically log the standard data provided by your web browser. It may include your computer's Internet Protocol (IP) address, your browser type and version, the time and date of your visit and the time spent on the Portal. We may also collect data about the device you're using to access our Portal. This data may include the device type, operating system, unique device identifiers and device settings. What we collect can depend on the individual settings of your device and software. We recommend checking the policies of your device manufacturer or software provider to learn what information they make available to us.
- **Technical Support Requests:** We may collect information (such as description of the issue, email and address), that you provide to us through our support channels, for example when you report a problem to us or interact with our support team to exercise any of your rights mentioned in this Policy.

IV. USE OF INFORMATION COLLECTED

- A. We may use or process your information based on having your prior, express consent to do so; or where it is required by the applicable law; or where we have a legitimate interest in carrying out the processing for the purpose of managing, operating or promoting the Portal and / or the Services.
- B. We use any or all of the information we obtain in connection with the operation of the Portal for several purposes, including:
 - o **Our Portal:**
 - Providing the user with the services requested from us, such as connecting lawyers / advocates enlisted with us with the relevant user;

- Maintaining and updating the directory of lawyers / advocates; and
- Identifying and authenticating lawyers / advocates registered with us;

o Systems & Security:

- For internal record keeping and administrative purposes;
- Providing user support and responding to inquiries or requests;
- Monitoring the usage of our Portal; and
- Detecting, preventing and addressing technical issues.

o Communication:

- communicating with you via any media (including telephone, email, text message, or in person etc.) to troubleshoot any issues or problems you may be having;

o Legal:

- Complying with our legal and regulatory obligations under applicable law, pursuing or defending our legal rights; compliance with policies (including detecting, investigating and preventing potential breaches of it); protecting the rights, property, and safety of us, our users or the public; investigating, detecting, preventing and reporting any security or technical issues or illegality in accordance with applicable law.

V. THIRD PARTY DISCLOSURE

- A. We do not sell, trade, or otherwise transfer or disclose to outside parties your personal information or that of the lawyer / advocate which is not already publicly available on the Portal. However, we may share any personal or other information we possess when necessary and appropriate to comply with the applicable laws.

VI. RETAINING YOUR INFORMATION

- A. We will only retain your information for the period necessary to fulfill our purposes outlined in this Policy or until you request that the information be deleted.

VII. COOKIES

- A. You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Internet Explorer) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

VIII. SECURITY

- A. We shall take every precaution to maintain adequate physical, procedural and technical security with respect to the information and storage facilities so as to prevent any loss, misuse, unauthorized access or modification of the user's personal information under our control. However, no method of transmission over the internet or method of electronic storage, is 100% secure. Therefore, while we make reasonable efforts to protect your personal information, we cannot guarantee its absolute security.

IX. RIGHTS IN RELATION TO YOUR INFORMATION:

- A. You have the following rights with respect to your personal information:
 1. **Right of Access:** this enables you to access and receive a copy of your personal information that we hold about you. If we provide you with access to the information, we hold about you, we will not charge you for this. If we refuse your request, we will inform you of the reasons why.
 2. **Right to Rectification:** this enables you to ask us to correct any incomplete or inaccurate personal information that we hold about you.
 3. **Right to delete:** you have the right to request that we delete or remove your personal information from our systems.

If you want to exercise any of the aforementioned rights, you should follow the instructions provided in the "Contact Us" section below.

X. CHILDREN UNDER THE AGE OF 18

- A. Our Services are not intended for use by children under the age of 18, and such use is prohibited by our Terms of use. We do not knowingly collect personal information from children under the age of eighteen (18). If it is determined that such information has been inadvertently collected on anyone under the age of eighteen (18), we shall immediately take the necessary steps to ensure that such information is permanently deleted from our system's database.

XI. INTERNATIONAL TRANSFERS:

- A. We operate in Pakistan. Our Portal may be accessed from anywhere, and we may collect information of users accessing the Portal from outside of Pakistan. If you are accessing the Portal from outside of Pakistan, your information may be transferred to, stored, or processed in Pakistan and maintained on computers or servers located in Pakistan.
- B. By accessing the Portal, you understand and consent to the transfer of your information to Pakistan.

XII. GENERAL

- A. If any court or competent authority finds that any provision of this Policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this Policy will not be affected.
- B. This Policy will be governed by and interpreted according to the laws of Pakistan. All disputes arising under the Policy will be subject to the exclusive jurisdiction of the courts in Pakistan.

XIII. CHANGES TO THE POLICY

- A. We may update this Policy from time to time to reflect any changes made in our privacy practices or applicable laws. We will publish the updated version on the Portal and indicate at the top of the privacy policy when it was most recently updated. Therefore, we encourage all users and the lawyers / advocates registered with us to check back frequently to see any updates or changes to our Policy.

XIV. HOW TO CONTACT US

- A. If you have any questions about this Policy or you would like to exercise any of your rights provided in the “Rights in relation to your information” section above, please feel free to contact us at the email or telephone number provided below. Please also note that we may keep a record of your communications with us to help us resolve any issues which you raise.

Email: admin@abaurahin.pk